

Guardant Access

When you or a loved one is battling cancer, the last thing you want to worry about is an unexpected bill or confusing paperwork.

That's why we created Guardant Access, a program that manages the billing process for you. Guardant Access checks your eligibility for financial assistance, helps manage claims appeals with insurance companies, and handles your billing questions.

Our Billing and Financial Assistance Process:

1. To enroll in Guardant Access, simply review and sign the back page of the Test Order Form with your physician. Alternatively, you can contact Client Services directly to enroll in the program, determine if you have any out-of-pocket expenses, and see if you are eligible for our Financial Assistance Plan.
2. Billing and insurance appeals for complex medical tests can take several months. Through Guardant Access, Guardant Health will make a significant effort on your behalf to obtain or improve the payment received from your insurance company. We may ask you or your doctor for support in this process.
3. You will receive an Explanation of Benefits from your insurance carrier. It is important to understand that **the Explanation of Benefits is not a bill.**

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Guardant Access^{continued}

During the billing process, Guardant Health may communicate with you directly regarding your financial responsibility for co-pays, deductibles, and coinsurance under your insurance plan. At such time, Guardant Health will also help determine your eligibility for our Financial Assistance Plan.

For some insurance plans where Guardant Health is contracted with the insurance carrier, this process may be different and more efficient.

Questions?

We want to hear from you.

Contact Client Services

855.698.8887

clientservices@guardanthealth.com

www.guardanthealth.com

GUARDANT HEALTH[®]